# **Experience**

## Sirius XM Radio Inc. - Product Design Intern June 2024 - Present | Georgia, USA

- Evaluated the entire leading radio and audio entertainment industry ecosystem of creator experience across mobile and web, ensuring UX integration with tools and teams that power the front-end experience and information architecture.
- Successfully collaborated with 200+ cross-functional partners to define, build consensus around, implement, and measure the impact of a new company-wide UX/UI design, research, and strategy, addressing the needs of 36M+ creators, programmers, and stakeholders.

### Freelance - Lead UX Designer and Project Manager April 2023 - May 2024 | Georgia, USA

- Ideated and developed new product design strategies emphasizing the connection between UX/UI and people to address significant concerns such as habitat fragmentation, food security, climate change, child abuse, fatality rates, biodiversity, and incomplete missions related to human well-being.
- Developed strategies focused on critical analysis in program planning, including managing product design and UX/UI development, along with overseeing over 170 strategic marketing and engineering activities.
- · Forged strategic partnerships with government agencies and investors, securing thousands of dollars in investment.
- Red Dot Award Winner of Brands & Communication Design
- IDA Design Awards Winner of Conceptual and Eco Design Products, Industrial & Life Science Design For The Environment European Product Design Awards (EPDA) Winner of Industrial/Social Product Designs
- Indigo Awards Winner of 28 Design Awards in UX categories for Innovation, Technology, Experience Design, Social change, Graphic Design, Mobile App, Branding, Interaction, Media, and Service.
- Core77 Design Awards Winner of Toys & Play Category and 23 Design Awards in UX Categories, Student Notable

# Royal Caribbean Group x SCADpro - UX Lead Designer June - July 2022 | Georgia, USA

• Led a collaborative project with CallisonRTKL (Arcadis), spearheading sustainable, social, and digital design innovation, while managing a multidisciplinary UX team as a design consultancy; facilitated improvements in hi-fi mockups for enhanced UX.

## Google x SCADpro - Project Leader, UX Designer January - March 2022 | Georgia, USA

• Led effective collaboration with Google, optimizing Gen Z learning via web-based applications (Google Chrome, Android, and iOS), ensuring client satisfaction and successful outcomes in software, web, and mobile delivery, securing endorsement from Google Executives and Vice Presidents during an organization-wide summit.

## Seoul National University - UX Designer, Researcher November 2021 - January 2022 | Seoul, South Korea

• Enhanced shared housing experiences at a graduate school with a TensorFlow-based Digital Twin Prototype, achieving a 32% boost in user satisfaction by defining tailored UX goals and design principles, and improving sensor speed by 14% through comprehensive research and hands-on machine learning for human-centered opportunities.

#### 3M x SCADpro - Communication Leader, UX Designer September - November 2021 | Georgia, USA

- Revitalized doctor-patient interaction via human-centered design, AR/VR integration, and UX Design, leading to advancements in physical, technology, and UI design.
- Delivered solutions prioritizing accessibility, built client trust through interpersonal skills, endorsed by 3M Executives.

# Deloitte x SCADpro - UX Lead Designer June - August 2021 | Georgia, USA

- Led government employee insights synthesis for web applications with innovative features, including mentorship and upskilling, using data visualizations and AI/ML models.
- Executed high-quality work within a 10-week timeline, designing varied fidelity levels and applying feedback techniques.

#### Metropolitan Lifestyle Group - Digital Marketing UX Designer November 2019 - February 2020 | Hong Kong

• Increased 90% SNS engagement, doubled website traffic, and pioneered impactful campaigns achieving substantial growth in brand recognition through strategic research, analysis, and tailored solutions for mass-market consumers.

# **Education**

# Savannah College of Art and Design BFA in User Experience Design

2019 - 2023 | Georgia, USA

Undergraduate Student Representative, Leaders In Technology Leadership, Student Ambassador

#### Skills

Tools Figma, Adobe Suite, Sketch, SolidWorks, InDesign, Rhinoceros

3D, KeyShot 3D, HTML, CSS, Python, Prolog, C, C++,

JavaScript, Tensorflow, Dialogflow, Miro

Capabilities Interaction Design, Wireframing, Physical and Digital Prototype,

Low-High Fidelity, Conversation Design, Graphic Design, UX Writing, Information Architecture, User Testing, User Interview, User Research, A/B testing, Journey Mapping, Usability

Studies, Card Sorting, Competitive Analysis